

# CYNTHIA ZENG

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## EDUCATION

### Massachusetts Institute of Technology

Ph.D. in Operations Research

- Advisor: Dimitris Bertsimas
- Thesis: Machine Learning and Optimization for Climate Change Adaptation

Cambridge, USA  
2019 - 2024 (Anticipated)

### Imperial College London

BSc in Mathematics

- 1st-Class Honours, top 15% class rank

London, UK  
2014 - 2017

### Western Academy of Beijing

International Baccalaureate Diploma

Beijing, China  
2011 - 2014

## AWARDS

- 2nd place, Doing Good with Good OR Award, INFORMS 2023
- Zetta Prize, Best Application of Artificial Intelligence in Industry, MIT MIMO Symposium 2023
- 1st place, William Pierskalla Paper Award, INFORMS Health Applications Society 2020
- 1st place, MIT Cognex Poster Competition 2022

## PUBLICATIONS

- [1] Léonard Boussieux\*, **Cynthia Zeng\***, Théo Guénais, and Dimitris Bertsimas. *Hurricane Forecasting: Novel Multimodal Machine Learning Framework*. *Weather and Forecasting*, 37(6): 817–831, 2022.
- [2] Luis R. Soenksen\*, Yu Ma\*, **Cynthia Zeng\***, Leonard Boussieux\*, Kimberly Villalobos Carballo\*, Liangyuan Na\*, Holly M. Wiberg, Michael L. Li, Ignacio Fuentes, and Dimitris Bertsimas. *Integrated Multimodal Artificial Intelligence Framework for Healthcare Applications*. *NPJ Digital Medicine*, 5(1): 149, 2022.
- [3] Dimitris Bertsimas, Leonard Boussieux, Ryan Cory-Wright, Arthur Delarue, Vassilis Digalakis, Alexandre Jacquillat, Driss Lahlou Kitane, Galit Lukin, Michael Li, Luca Mingardi, Omid Nohadani, Agni Orfanoudaki, Theodore Papalexopoulos, Ivan Paskov, Jean Pauphilet, Omar Skali Lami, Bartolomeo Stellato, Hamza Bouardi, Kimberly Carballo, Holly Wiberg, and **Cynthia Zeng** (alphabetical). *From Predictions to Prescriptions: A Data-Driven Response to COVID-19*. *Health Care Management Science*, 24: 253–272, 2021. Springer.
- [4] Jack Reid, **Cynthia Zeng**, and Danielle Wood. *Combining Social, Environmental and Design Models to Support the Sustainable Development Goals*. In: 2019 IEEE Aerospace Conference, pp. 1–13, 2019. IEEE.

## WORKING PAPERS

- [5] **Cynthia Zeng** and Dimitris Bertsimas. *Catastrophe Insurance: A Robust Optimization Approach*. To be submitted to *Management Science*.
- [6] Dimitris Bertsimas, Léonard Boussieux\*, and **Cynthia Zeng\*** (alphabetical). *Reducing Air Pollution Through Machine Learning*. To be submitted to *Manufacturing & Service Operations Management*.

- [7] Kimberly Villalobos Carballo, Yu Ma\*, Liangyuan Na\*, Léonard Boussieux\*, **Cynthia Zeng\***, Luis R Soenksen, and Dimitris Bertsimas. *TabText: A Systematic Approach to Aggregate Knowledge Across Tabular Data Structures*. Under review at Nature Machine Intelligence.
- [8] **Cynthia Zeng** and Dimitris Bertsimas. *Global Flood Prediction: A Multimodal Machine Learning Approach*. Appeared at 2023 ICLR Machine Learning for Climate Change Workshop

## RESEARCH EXPERIENCE

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**Massachusetts Institute of Technology** Cambridge, US  
 Doctoral Candidate at Operations Research Center 2019 - Present

- Led the team effort to design the unifying multimodality methodology to leverage multiple data sources and modalities to improve machine learning forecasting skills [1, 8, 2].
- Developed a data-driven framework to recommend operational decisions to reduce air pollution impact through improved wind forecasting. Implemented since 2022 with industry collaborator in Morocco [6].
- Developed a data-driven Adaptive Robust Optimization framework for catastrophe insurance premium pricing. Applied to flood insurance in the US to demonstrate improved efficiency and fairness [5].
- Contributed to a flexible tabular data processing technique by treating data as language [7].
- Developed a machine learning based early detection system for chronic deceases using insurance data. Adopted as challenge material for an MIT undergraduate Hackathon event with 50+ participants.
- Contributed to the global effort to mitigate COVID-19 by providing accurate forecasts to the CDC, improving patient triage in hospitals, and policy recommendations on ventilators allocation [3].
- Supervised four Master level students, two undergraduate students on research projects.

**École Polytechnique Fédérale de Lausanne (EPFL)** Lausanne, Switzerland  
 Visiting Researcher July 2023

- Risk Analytics and Optimization lab of Professor Daniel Kuhn, the College of Management Technology.

**Massachusetts Institute of Technology** Cambridge, US  
 Research Associate at Media Lab Jun. - Aug. 2018

- Developed a computational social science framework to study urban planning through agent-based modeling, contributions appeared in a conference paper [4].

## INDUSTRY EXPERIENCE

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**BlackRock Inc.** San Francisco, US  
 Research Associate | Scientific Active Equities Jun. - Aug., 2022

- Developed a signal to predict stock prices of pharmaceutical companies using drug information, conducted extensive back-testing on signal performance, and the signal is currently being implemented.
- Developed an alternative company segmentation method through matrix decomposition, using language data on broker reports.

**SoftBank Vision Fund China** Shanghai, China  
 Investment Analyst Feb. - Aug. 2019

- Founding team member of five, helped set up the new Vision Fund China team. Conducted and organized interviews for candidates.
- Conducted research and due diligence research for artificial intelligence companies, cryptocurrencies, and presented in company-wide meetings.
- Project manager and white paper lead author of an internal project on differential privacy and data sharing platform.

**BlackRock Inc.**

Investment Analyst | Active Equities

London, UK  
Jul. 2017 - Jun. 2018

- Conducted fundamental analysis for retail, automobile sectors.
- Group leader and winner of BlackRock Hackathon EMEA Category Championship on the development of a tool to combine insights throughout teams.

**TEACHING**

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**MIT Analytics Tools Workshop**

Cambridge, US

Instructor

Aug. 2023

- Two-day 8-h workshop for computing tools, 90+ students.
- For incoming Master of Business Analytics students on core computing competencies. Developed and taught material on R and Julia/JuMP.

**MIT Introduction to Operations Management**

Cambridge, US

Teaching Assistant

Spring, 2023

- MBA Analytics Track core course; 50+ students.
- Introduces MBA students to analytical tools related to manufacturing and service operations. Topics include: production control, risk pooling, quality management, process design, and revenue management. · Led weekly recitations, assisted students, wrote and graded assignments.

**MIT Machine Learning Under a Modern Optimization Lens**

Cambridge, US

Teaching Assistant

Fall, 2022

- Master of Business Analytics core course; 100+ students.
- Provided Master and Ph.D. students with a unified, insightful, and modern treatment of machine learning using the lenses of convex, robust, and mixed-integer optimization. Introduced students to optimization coding in Julia.
- Led recitations once a week, assisted students over weekly office hours, created course material, developed Julia tutorials, wrote and graded assignments and exams.

**MIT Data, Models, and Decisions**

Cambridge, US

Teaching Assistant

Fall, 2021

- MBA core course; 430+ students, first “pandemic cohort”.
- Introduced MBA students to fundamental data-driven analytics and management science tools, techniques and concepts.
- Helped develop course materials towards the hybrid learning setup, such as weekly recordings of supplementary lectures, created course material and computational tools tutorials, assisted students during weekly office hours, wrote and graded assignments and exams.

**MIT Analytics for a Better World**

Cambridge, US

Guest lecturer for one lecture on multimodal machine learning

Apr. 2021

- Undergraduate course; 40+ students.

**TALKS**

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**CONFERENCE***Catastrophe Insurance: an Adaptive Robust Optimization Approach*

- INFORMS Annual Conference Oct. 2023

*Reducing Air Pollution Through Machine Learning*

- INFORMS MSOM Conference Jun. 2023

- INFORMS Annual Conference Doing Good with OR Student Paper Competition Oct. 2023
- Hurricane Forecasting: A Novel Multimodal Machine Learning Framework*
- INFORMS Annual Meeting Oct. 2022
- NeurIPS Tackling Climate Change with AI Workshop (virtual) 2022
- Montreal AI Symposium (virtual) 2021
- Global Flood Prediction: a Multimodal Machine Learning Approach*
- ICML Tackling Climate Change with AI workshop (virtual) 2022
- Women in Data Science (WiDS) Cambridge Conference 2023
- Holistic Chronic Risk Modeling using Medical Health Records*
- INFORMS Annual Meeting, The Future of Analytics and Operations Research Workshop 2022

## SEMINAR

### *Multimodal Machine Learning: Applications to Climate Adaptation and Sustainability*

- MIT ORC Student Seminar May 2023
- École Polytechnique Fédérale de Lausanne (EPFL), Management of Technology Jul. 2023
- Technical University of Munich (TUM), Data Science in Earth Observation Lab Jul. 2023
- Harvard Law School, Climate Justice Working Group Jul. 2023
- Cornell Young Researchers Workshop (poster) Sept. 2023
- Machine Learning, Optimization and Climate Change (Job Talk)*
- MIT Operations Management Seminar Nov 2023
- MIT ORC Student Seminar Nov 2023

## OTHERS

### *Why You Will Be a Weather Person?*

- TEDx Boston on Artificial Generative Intelligence Mar. 2023
- Machine Learning, Optimization and Climate Change*
- MIT Energy and Climate Night (poster) Oct. 2023

## LEADERSHIP, SERVICE AND OUTREACH

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### **MIT Energy Conference** Oct. 2023 - Mar. 2024

- Panel director. Largest student-led energy & climate conference in North America, across industry professionals, investors, scholars and policymakers over 1000 attendees.

### **MIT Operations Research Center Student Seminar** Oct. 2019 - Jun. 2021

- Founder of the student seminar series, organized weekly seminars from students to students.

### **MIT European Club** Feb. - Jun. 2023

- Secretary, organized weekly meetings, the annual European career fair with 1000+ student attendee.

### **MIT Social and Ethical Responsibilities of Computing (SERC) Scholar**

- Contributed to the SERC research handbook, weekly discussions on MIT-wide course designs.

### **MIT Operations Research Center INFORMS Officer** Oct. 2019 - Jun. 2020

- Organized monthly social events, the annual two-day retreat in Maine.

### **Imperial College London Hiking Club**

- Social chair, organized monthly social events.

### **Imperial College Mathematics Society** Oct. 2015 - Jun. 2016

- Vice president, organized annual department dinner with 300+ attendee.

### **Nepal Mountain School** Aug. 2015

- Volunteer, taught science and mathematics to grade 1-5 students, sponsor of a disadvantaged student.

- Panda Honey Social Enterprise** Jun. - Aug. 2014  
· Organized honey harvesting trips, set up online sales platform, organized fundraising event of 500+.
- Taiwan Sustainable Rice Farm** Jul. 2014  
· Learned about sustainable rice social enterprise, shareholder entity structure to agriculture.
- Animal Shelter Club** Aug. 2012 - Jun. 2014  
· Founder of a high school society, organized weekly visits to an animal shelter, fund-raising events.

## SKILLS AND INTERESTS

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### Programming Languages

- Python, PyTorch, Julia, TensorFlow, R, Matlab, L<sup>A</sup>T<sub>E</sub>X

### Hobbies

- Hiking, Yoga, Tennis, Skiing, Golf, Classical Music, Volunteering.

## REFERENCES

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### Dimitris Bertsimas

- MIT Sloan School of Management
- Email: dbertsim@mit.edu (please cc Stephanie Tran stran15@mit.edu)

### Nikolaos Trichakis

- MIT Sloan School of Management
- Email: ntrichakis@mit.edu

### Jónas Oddur Jónasson

- MIT Sloan School of Management
- Email: joj@mit.edu